GENERAL PRIZE PROMOTION TERMS & CONDITIONS - 2023

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of the terms and conditions and by entering this promotion all participants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

The personal data provided by entrants will only be used by the Promoter for the purpose of conducting the promotion and at all times in accordance with the Data Protection Act 2018. From time to time, the Promoter may share entrants' personal data with their agents/representatives to assist with administering the promotion and contacting entrants (as necessary) and/or fulfilling the prize(s).

- 1. Only open to residents in the UK aged 18 or over and California USA aged 21 and over, excluding employees of any company in the HomeExchange group and any person whom, in the Promoter's reasonable opinion, should be excluded due to their involvement or connection with this promotion.
- Please visit https://www.homeexchange.com/p/holiday for one to enter the ballot. To enter for a chance to win, please fill out and submit the dedicated entry form at https://www.homeexchange.com/p/holiday for one. Only entrants who have confirmed that they are going on a solo travel trip over Christmas will be placed into the ballot. Entrants must state which country they are entering the ballot for. All entrants must give details of their full name, contact number, contact email and address and agree to be contacted by both phone and email.
- 3. Entries must be made personally. Entries made through agents/third parties, bulk entries or automated entries are invalid. Promoter cannot accept responsibility for lost or incomplete entries.

The promoter accepts no responsibility for lost, incomplete or delayed entries, such entries will be void. Proof of sending is not proof of receipt and promoter does not accept any responsibility for the non receipt or the late receipt of message due to postal operator or network failure or for any associated costs to entrants. No entries submitted via any other means will be accepted. The promoter cannot guarantee uninterrupted or secure access to the web entry route. Any mechanical reproduction or automated entries is prohibited, and any use of such automated devices will cause disqualification.

- 4. No purchase necessary to enter. Please visit https://www.homeexchange.com/p/holiday_for_one to enter.
- 5. Entries will open at midnight on Sunday 26th November 2023 and close on Wednesday 13th December 2023 at midnight. The promoter reserves the right to extend the entry period at any time due to circumstances out of its control.
- 6. Potential winners will be drawn at random from valid entries and will be contacted within a week of the competition closing date. Winners will be contacted through the contact methods provided. Potential winners will be asked for confirmation of their age and their address. The promoter's decision is final in all matters.

The Promoter reserves the right to verify all entries and the winners and to refuse to award a prize or withdraw a prize entitlement and/or refuse further participation and disqualify the participant where there are reasonable grounds to believe there has been a breach of these terms and conditions or any instructions forming part of entry requirements or otherwise where a participant has gained unfair advantage in participating in the promotion or won

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using fraudulent means. The Promoter will be the final arbiter in any decisions, and these will be binding, and no correspondence will be entered into.

- 7. If a valid winner cannot be contacted within 48 hrs of being notified, the Promoter reserves the right to re-draw and select a new winner. By entering, the winner consents to name and address being disclosed upon request. Winners reserve the right to withdraw or cancel once notified.
- 8. Each winner will receive the following products delivered to their home address:
 - 3 bottles of red wine
 - 1 bag of assorted chocolate truffles
 - 1 bottle of Napoletana pasta sauce
 - 1 loaf of bread
 - 2 packets of spaghetti
 - 1 wheel of brie
 - 1 small Snowdonia (or similar) cheese
 - 3 snowman cookies
 - 2 jars of green olives
 - 1 jar of cashew nuts
 - 1 box of mince pies
 - 2 bags of crisps
 - 1 tin of crackers
 - 1 chocolate box
 - 1 royal icing Christmas cake
 - 1 Christmas pudding (available only to winners in the UK)
 - 1 corkscrew
 - 1 DVD of The Holiday

The promoter reserves the right to change the above to alternative items if necessary.

Existing HomeExchange members that win the competition will also be gifted 1000 GuestPoints.

- 9. There is no cash or other alternative to these prizes in whole or in part. Prizes are not transferable.
- 10. The decision of the promoter in all matters is final and binding and no correspondence will be entered into.
- 11. The promoter is not responsible for any third-party acts or omissions.
- 12. We cannot guarantee that the delivery of the prize will be free from disruptions, failings or cancellations. We are not liable for such disruptions, failings or cancellations unless they are caused by our negligence.
- 13. The promoter may cancel or amend this promotion, promotion information, or these terms and conditions without prior notice.
- 14. The promoter reserves the right to cancel or amend this promotion due to events or circumstances arising beyond its control.
- 15. All conditions, warranties and representations expressed or implied by law or otherwise in connection with this campaign are excluded to the fullest extent permitted by law and the promoter shall be under no liability whatsoever or however in connection with any loss, damage or injury suffered as a direct result of the provision of the Solo Holiday Packs

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Promoter makes no attempt to exclude or limit its liability for death or personal injury arising as a result of its negligence.

16. The giveaway contest and these terms and conditions are governed by and construed per the laws of the United Kingdom and The Unites States/California. These rules and any dispute or difference arising out of or in connection with them shall be governed by and construed in accordance with English law. The Promoter and each entrant irrevocably agree to submit to the exclusive jurisdiction of the Courts of England, Scotland and Wales, and the United States over any claim or matter arising under or in connection with these rules or the legal relationships established by this agreement.

Promoter: HomeExchange, 625 Massachusetts Ave Cambridge MA 02139